

Trip Title	Start Date
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Details of all persons booking on this trip - use another form if necessary:

First Name	Surname	Date of Birth	Nationality	Passport No.
1				
2				
3				
4				

Special dietary requirements, medical conditions or allergies

Name and address for all correspondence and contact

Telephone	Email
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Name and address of person we can contact in case of emergency
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Telephone	Email
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Deposit	GB £	:	or	US \$:
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I, the undersigned, have been authorised on behalf of all persons named on this form to sign and accept the booking conditions. We confirm that we have all read and understand all the information provided relating to this trip and agree to abide by the booking conditions. We understand and accept that adventure travel in Africa involves greater risk of misfortune and danger than conventional holiday travel in more developed countries and confirm that we will obtain adequate insurance to cover such risks.

Name	Signed	Date
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The contract

Your contract is with IntoAfrica UK Ltd ("the Company") of 40 Huntingdon Crescent, Sheffield S11 8AX, England. The terms and conditions of all agreements made with the Company shall be subject to and governed by English Law. When making a booking you accept that you have read and understand all the booking conditions and agree to abide by them.

Making a booking

We require a completed booking form and a deposit of between 20 - 30% of the total trip cost, depending on the trip. The person signing the booking form does so on behalf of all other persons mentioned on the form. A contract exists when we issue written confirmation of your booking. We reserve the right to refuse any booking at our discretion.

Paying for the trip

The full balance of payment is due to IntoAfrica UK Ltd 31 days before the departure date of any trip. If this balance is not received the Company reserves the right to treat your booking as cancelled. Travel costs may be affected by external factors beyond our control such as exchange rates, National Park Fees and government imposed taxes. We reserve the right to impose any such surcharges on the cost of the trip. However should any such increases be greater than 5% you will be informed and may cancel your trip within 7 days of notification and be entitled to a full refund of any monies paid.

Total Payment Protection (topp) Policy cover: Policy number IAFL/topp/15/10

In compliance with the UK Package Travel, Package Holidays and Package Tours Regulations 1992 an insurance policy has been arranged with Travel & General Insurance Services Limited (tagis), to protect customers' prepayments in the unlikely event of our financial failure and paid in respect of:

- non-flight inclusive packages commencing and returning to the UK
- the ground handling aspects of packages where the customer is responsible for arranging travel to the destination offered on this website (subject to the terms of the insurance policy), for:
- a refund of such prepayments if customers have not yet travelled, or
- making arrangements to enable the holiday to continue if customers have already travelled

If you need to make a claim then please contact the claims helpline on 0870 0137 965. A copy of the policy is available on request.

This policy is provided by Travel & General Insurance Services Limited (tagis), registered number 02527363 and underwritten by International Insurance Company of Hannover Limited (Inter Hannover), registered number 01453123. tagis and Inter Hannover are authorised and regulated by the Financial Conduct Authority.

If you cancel your trip

Cancellation of your trip must be made in writing to us and be signed by the person whose name and signature appears on the booking form. As we may incur considerable costs if you cancel, we will retain your deposit and may impose the following cancellation charges: 31 -15 days before departure - 80%, 14 days or less before departure - 100%. We strongly advise you to take out suitable insurance to cover such potential losses.

If we cancel your trip

If we are forced to cancel your trip for reasons beyond our reasonable control ("force majeure") we will offer you the choice of a full refund of any monies paid or an alternative trip. The Company will accept no liability for any costs incurred by you for anything other than the monies paid to us for the trip.

Itinerary changes

Whilst we will make every reasonable effort to adhere to our itineraries you must realise that the nature of adventure travel in Africa may require changes in travel plans for which the Company accepts no responsibility. If you request or require itinerary changes you may be liable for any costs we incur to facilitate these (see Insurance below).

Acceptance of risks

Adventure travel in Africa involves a degree of risk. Such risks may include amongst others, injury, death, disease, accident, loss of property, inconvenience, delays and discomfort. Please understand that you must accept these potential hazards and that the Company will not be liable for any such risks or claims. The Company will also not be liable for the consequences of strikes, industrial action, wars, civil strife, terrorist activity, adverse weather conditions, natural disasters, other untoward occurrences or any uninsured losses of your property.

Insurance

You must be adequately insured for any trip as a condition of booking. This should include cover for personal accident and medical expenses, including repatriation, and you are strongly advised to include cover for cancellation, curtailment and loss of property. Please carry a copy with you on the trip and leave a copy with a relative in the your country of origin.

Trip leaders

Our leaders and guides are there to ensure your trip runs as smoothly as possible. They will at all times be acting in the best interests of the group. Should the behaviour of any member of the group jeopardise the safety and well-being of the group the leader, or other company representative, may ask that member to leave without recourse to any refund. By signing the booking form you indicate acceptance of the leader's authority to make such decisions affecting the group and individuals.

Complaints

If you have any complaint against the Company you should in the first instance inform the trip leader or relevant company representative whilst on the trip so that the complaint may be addressed, and where possible dealt with to your satisfaction. Any further complaint must be made in writing to the Company within 14 days of the end of the trip.